

### TRAPPED INSIDE A SINGLE-PANE OF GLASS FISHBOWL?

For almost a decade, J9 has been helping large enterprises achieve a “single-pane of glass” infrastructure within their IT Operations environment that ties all their data together with their event management tools. However, over this same timeframe, monolithic tools were starting to be replaced by best of breed tools due to a growing awareness that it's more effective to have the right data being communicated between the right tools, including analytics and visualization tools, extending into business intelligence tools, and analyze the data that's inside.

The new paradigm has shifted toward “multiple-panes-of-glass” and what we need now is a many to many relationship instead of a many to one.

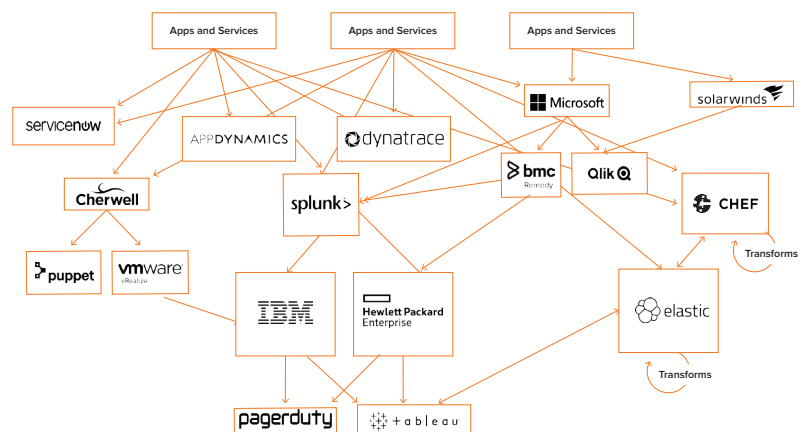
**Quickly and easily stream your data between systems and tools that you choose with OpStream, the industry's first enterprise-class monitoring connectivity solution.**

## Embrace the Multi-Pane of Glass Paradigm

Organizations have historically been focused on building a “single-pane of glass” to aggregate all IT Ops data into a single platform, but have mostly failed. IT Ops teams are beginning to recognize that best-of-breed visualization + analytics tools yield better results than a single MOM.

- **Many-to-Many:** OpStream embraces the shifting paradigm with automated connectivity between disparate domain-specific apps and event management, visualization + analytics tools, facilitating “many-to-many” rather than “many-to-one” data flow.
- **Automated & Resilient:** Use a simple click-and-drag interface to map connections between tools and specify which data should flow between them. Integrations are built and maintained by OpStream – ensuring a fully resilient and integrated IT ecosystem.
- **Streaming Architecture:** Achieve real-time, bi-directional flow of data between multiple locations. It is built to scale and process thousands of messages/second.
- **Enterprise-grade:** Emphasis on usability, scalability, high-availability, and security.
- **Distributed Processing:** Leverages existing monitoring infrastructure investments rather than rip-and-replace.

**An integrated, best-of-breed IT Ops infrastructure cannot be achieved without automation.**



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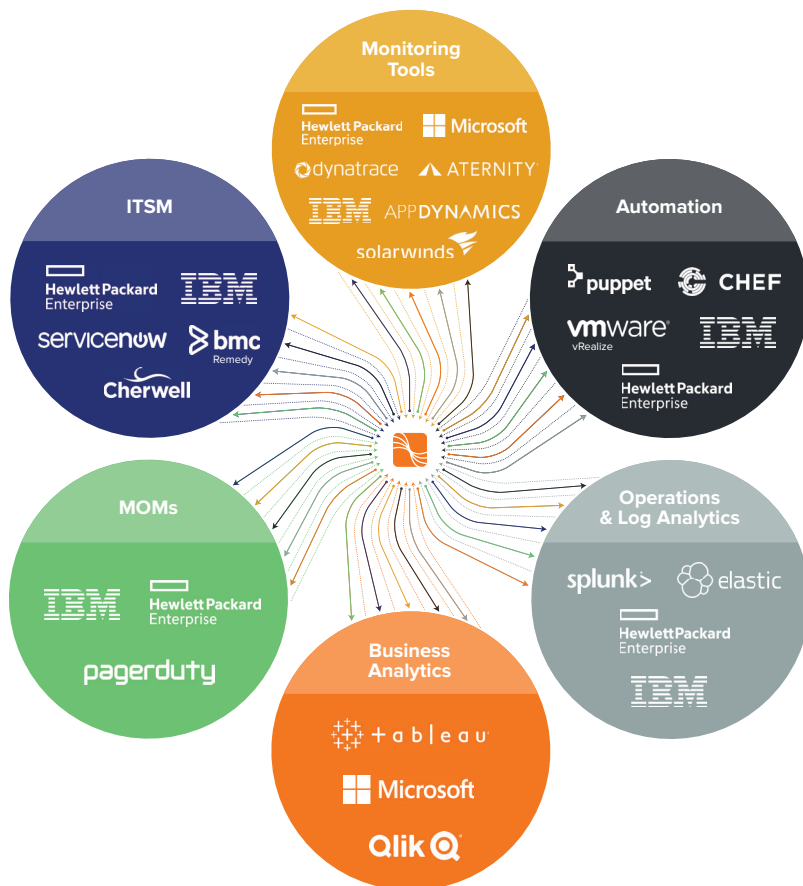
(866) 744-2272

# Automate integrations within a best-of-breed ecosystem

OpStream is the natural evolution of J9's Accelerator product. However, instead of being a point-to-point product that brings multiple domain managers into a MOM, achieving the "single pane of glass" pursuit, we now enable easy and intuitive connectivity between all of the tools that you use.

OpStream enables large enterprises to:

- Get the right data in the right place at the right time
- Enable the use of big data analytics tools without the headaches or months needed to work with each tool vendor's plug-ins
- Reduce the time needed to integrate tools from months or years to hours or days
- Eliminate the need to hire developers or expensive consultants to wire up one-off solutions that are often not supported once those people move on
- Quickly provide operations intelligence to the teams responsible for isolating production issues



## FEATURES/BENEFITS

### Streaming architecture:

Stream data in near real-time to single or multiple locations, from multiple collection points

### Enterprise-class solution:

Built to scale and process thousands of messages/second

### Distributed processing:

Leverage existing tools investments rather than rip-and-replace

## USE CASES

Communicates correlated events to a MOM

Sends metrics to Predictive Analytics platform

Builds topology into a CMDB enabling synchronization between CMDB systems

Provides user metrics/behavior analytics to a data lake for business analytics

Ensures incidents flow all the way through from events, to ticketing, to resolution

Establishes automation points along the incident resolution path eliminating low-level tasks

## VENDOR TOOL INTEGRATIONS

Monitoring

Automation

Operations & Log Analytics

Business Analytics

MOMs

ITSM

**Democratize your IT Operations data with OpStream.**

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